2011 CCGNRC Annual Meeting Report Issues and Responses

- 1. **Purpose:** Provide CG response to issues and recommendations submitted by the 2011 Commandant of CG National Retiree Council (CCGNRC) in accordance with COMDTINST 1800.5F.
- 2. Background: The CCGNRC held its 8th annual meeting in Washington, DC, 10-12 May 2011.
- 3. Discussion: Six primary concerns were presented, reviewed and commented.
 - Item 2011-01 (par. 6.1): Proposal to Improve the CG Retiree Program. (a) To locate, connect and communicate with all Coast Guard retirees and annuitants ...valuable information and services; and (b) Rewrite COMDTINST 1800.5F and brief at the spring 2012 Flag [SELM] Conference and CCGNRC 2012 annual meeting. Response: CG currently provides updates and communicates with all 47,000 retiree community through CG website and quarterly newsletter. The CG has a system in place to meet our responsibilities and the needs of the retiree community. A new Retire Affairs Project Officer was brought onboard. Retiree Affairs Working Group (RAWG: CG-1EA, Project Officer, CG-11/13, CG-1BOD, PSC/PPC/CSC) established to assist with policy development (COMDTINST), to improve communication of available services and resources to retirees from pre-retirement through retirement, and to inform others through pre-retirement forms, TAPS program. Plan to revise and present draft COMDTINST at spring CCGNRC. Discuss timing, agenda, and schedule of SELM with CCG/VCG staff.
 - Item 2011-02 (par. 6.2): Enhance Retiree Work-Life Readiness through USCG e-mail. Response: Working Group researching/pursuing other communication conduits to accomplish underlying objectives other than permanent USCG e-mail addresses for retirees. CG-1, CG-6 & PSC/PPC discussed permanent uscg.mil e-mail addresses; however, this could introduce significant security, internal controls & admin concerns (e.g., using official government accounts/equipment for personal use, viruses, and Privacy Act issues). RAWG pursuing alternatives, such as, opt for RSS feeds from USCG website, retirees opt-in for email notifications from PPC, regional retiree councils collect/maintain emails & coordinate with CCGNRC, retirees sign up for e-mails thru https://www.dmdc.osd.mil/milconnect
 - Item 2011-03 (par. 6.3): Proposal to do a retiree needs survey with input from Council Response: Deferred until policy/COMDTINST is promulgated. Purpose/resources will be required to scope, design & conduct surveys.
 - Item 2011-04 (par. 6.4): <u>Develop a Retiree Caregivers Guide</u>; tabled for further review by the CCGNRC. <u>Response</u>: No action required.
 - Item 2011-05 (par. 6.5): <u>CCG/VCG to meet with Retiree Council groups while on travel to the field</u>. <u>Response</u>: CCG/VCG schedulers will encourage field commands hosting CCG/VCG visits to consider including retirees in itineraries.
 - Item 2011-06 (par. 6.6/7.19): Requests for PPC to improve retiree support. (a) add RET-2 (grey area under age 60 group) retirees to the CG/NOAA retiree newsletter mailing list, (b) update the Survivor's Guide and make user friendly, and (c) develop and implement a means to provide an LES notification 6 months prior to turning age 65 regarding medical benefits change, ID cards. Response: (a) and (c) completed. PPC working with CCGNRC representative on (b).
- 4. Commandant's Comments: "Great Work—much more to do. Update prior to spring Flag conference."

